

### CIC Levy Online Application Submission Platform (E-Service 2.0) User Manual

Document Information			
Prepared By	ITD		
System Owner	FIN		
Version	1.3		
Date	5 September 2022		

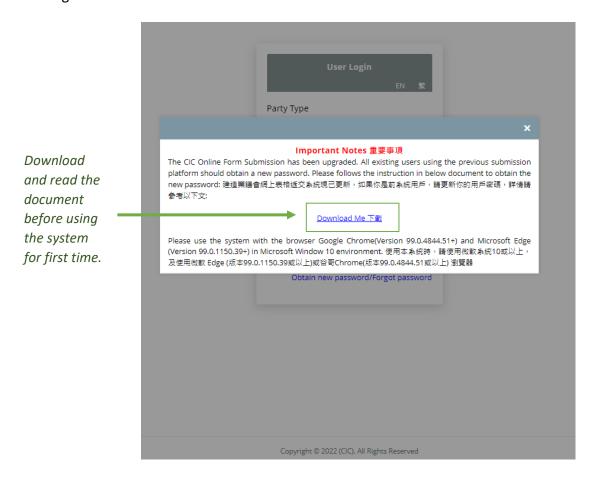
### **Table of Contents**

A. First Time to Use/Login	3
B. Payment Notices/Payment Receipts/Correspondences	6
C. Submit a New Form 1	10
D. Submit a New Form 2	17
E. Submit a New Form 3	23
F. Inquiry of Submitted Records	29
G. Maintenance of Own Profile	31
H. Maintenance of Contract Staff Account	32
I. Contractor Dashboard	36

### A. First Time to Use/Login

### Step 1:

Go to CIC Levy Website and click the "Login to E-Services 2.0" button, the following screen will be displayed. You may click the "Download Me" button for details on how to login for the first time.



### Step 2:

You need to have the "Party Code", "User ID" and "Password" ready for using the system. They can be obtained by following the instructions in the Download document in Step 1. For each time you want to gain access to the system, you will have to obtain a "One Time Pin" (OTP) Code to login the system.

After selecting your "Party Type" (Contractor or Authorized Person), fill in the "Party Code", "User ID" and "Password". After clicking the "send OTP" button, an email will be sent to your registered email account which should be the <u>email address in which</u> you registered under E-Service1 with CIC.

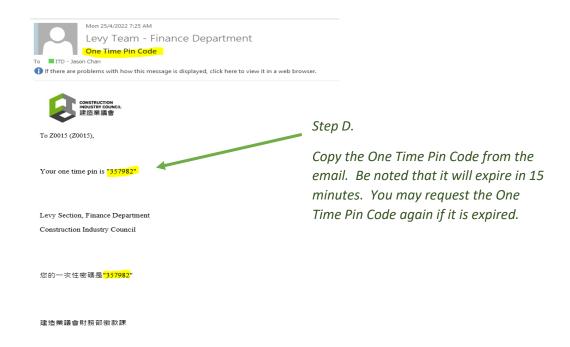


### Remarks: \*\*

The Eservice2 account email can be difference/same as company registered email.

The Eservice2 account email is used to receive the OTP and reset Eservice2 system password.

Users can apply 'Long Term Fixed OTP' with sufficient reason such as same system account need to share to difference users due to business nature.



Step 3:

Login the system by pressing the "Login" button after all the required information are filled in.



### B. Payment Notices/Payment Receipts/Correspondences

### Step 1:

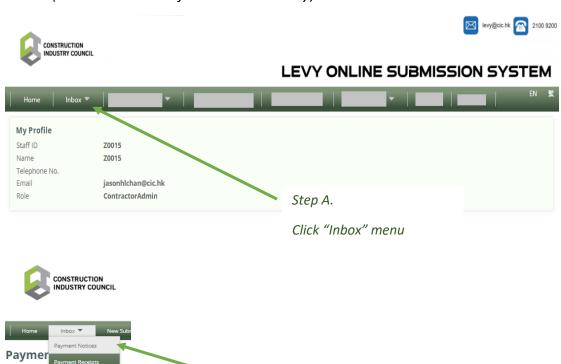
Select the "Inbox" menu after login the system.

3 submenu are available for Contractors while 1 is available for Authorized Persons.

Submenu Available to Users				
Users	<b>Payment Notices</b>	Payment Receipts	Correspondences	
Contractor	YES	YES	YES	
Authorized Person	NO	NO	YES	

### Payment Notices

(Function available for Contractors Only)



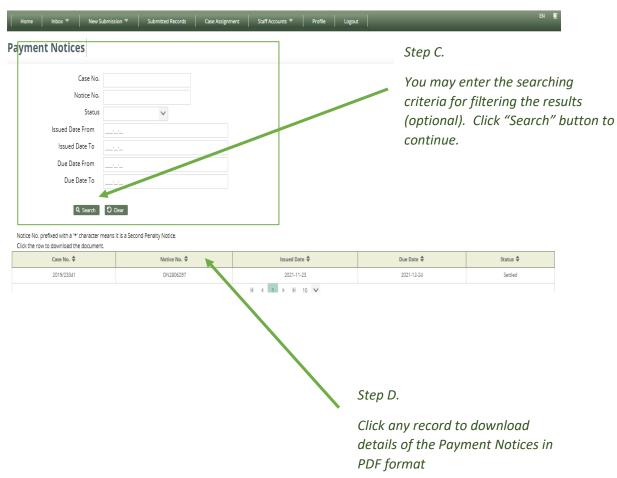
Click "Payment Notices"

Step B.



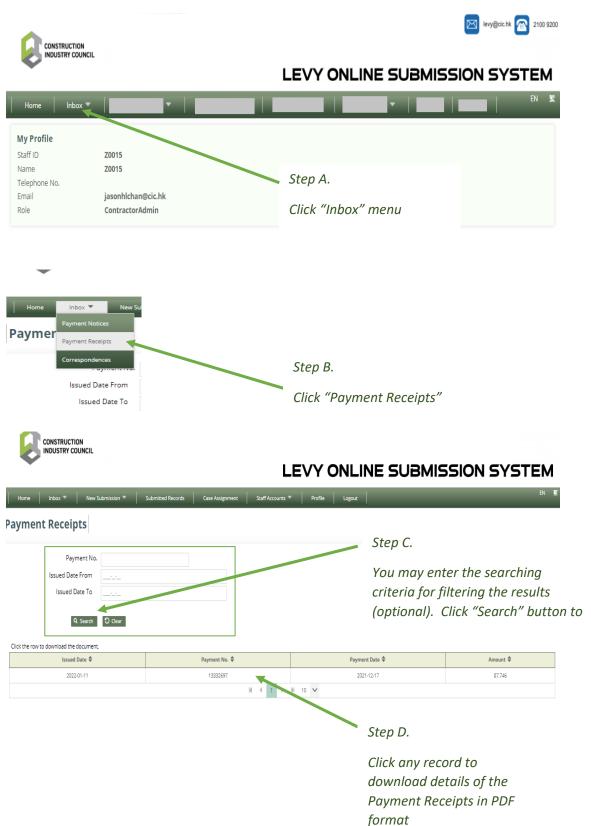


### LEVY ONLINE SUBMISSION SYSTEM

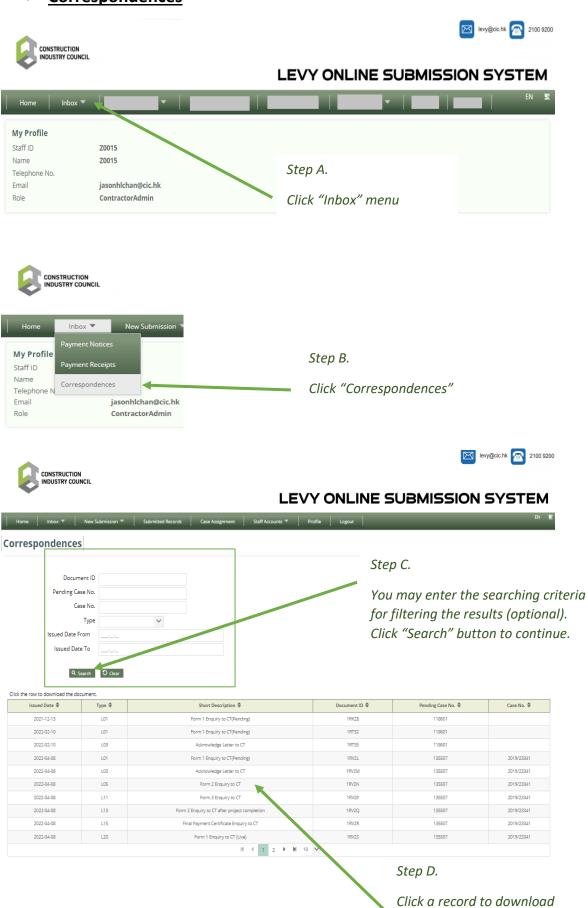


### • Payment Receipts

(Function available for Contractors Only)



### • Correspondences



9

details of the

format

Correspondences in PDF

### C. Submit a New Form 1

Step 1:
Select "Form 1" under the "New Submission" menu



Step 2:

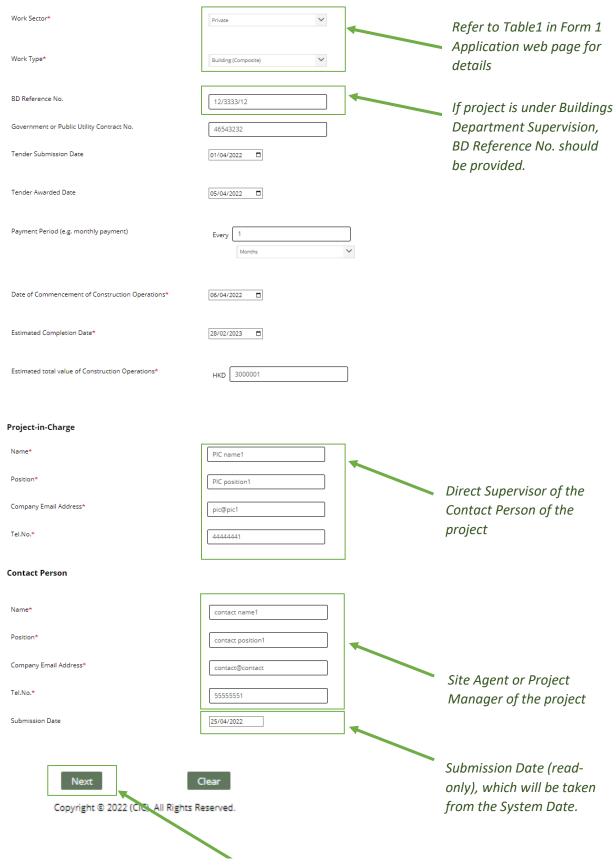
A blank Form 1 will be displayed for direct inputs as follows. Make sure all MANDATORY fields (as marked "\*") are entered before pressing the "Next" button for the next step. The following diagram shows the Form 1 with sample data filled in.



### CONSTRUCTION INDUSTRY COUNCIL ORDINANCE (Chapter 587)



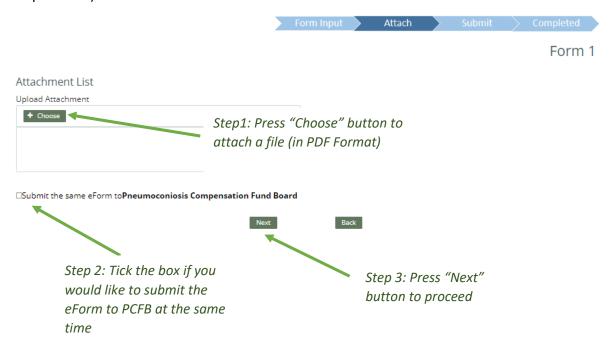
If the project belongs to a "New Building" under Buildings Department supervision, GFA from General Building Plan should be provided.



Press the "Next" button after data input is completed, or the "Clear" button if you want to enter the Form data from scratch again.

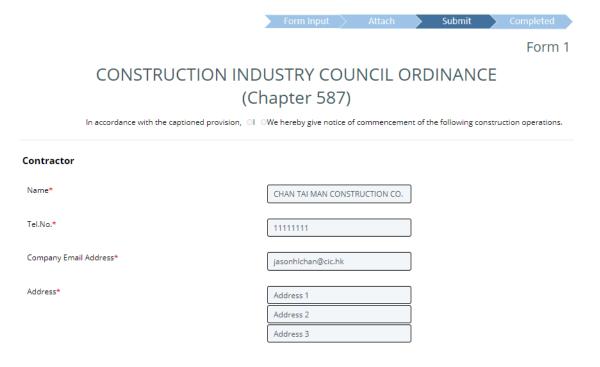
### Step 3:

Attach at least one document for the Form submission. (For project under supervision by Buildings Department, commencement letter from Buildings Department should be provided)



Step 4:

Review the data and submit the Form. If you would like to amend the data, go back to either the "Form Input" or "Attach" Tab.

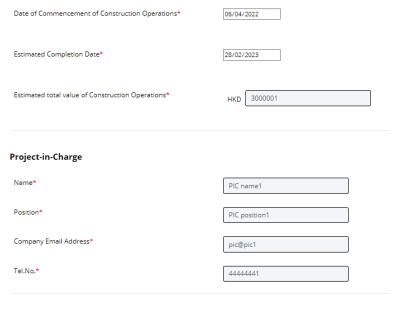


### **Authorized Person** Name AP Name Tel.No. 2222222 Company Email Address ap@ap.com Address Address 1 Address 2 Address 3 **Employer** Name\* Employer Tel.No.\* 33333321 Company Email Address\* employer@employer1 Address\* address 1 address 2 address 3 **Particulars of the Construction Operations** Location of Construction Operations $\!\!\!\!\!^\star$ location 1a location 2a location3a Lot No. lot no. here Total G.F.A. approved by BD 3333 Work Sector\* Work Type\* BD Reference No. 12/3333/12 BD Reference No. is a unique number assigned to a private development project by BD in the plan submission/approval process. This Reference No. can be taken directly from the letter from BD to the AP on notifying the consent to the commencement and carrying out of the works. A copy of this letter should be provided to the CIC. Tender Submission Date 01/04/2022

Tender Awarded Date

Payment Period (e.g. monthly payment)

05/04/2022



### **Contact Person**



### Attachment List

### Upload Attachment



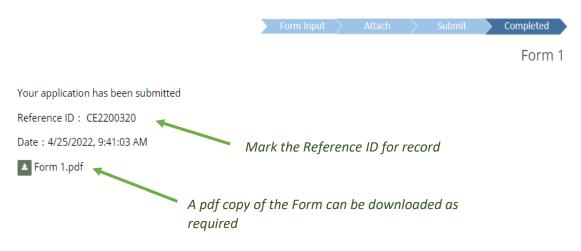
### □Submit the same eForm toPneumoconiosis Compensation Fund Board



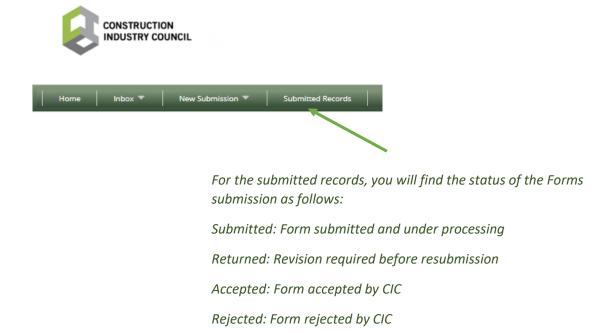
If the data is reviewed correct, press the "Submit" button to submit the Form.

Step 5:

### **Submission Result**



### You may also check your previous submissions in the "Submitted Records" menu

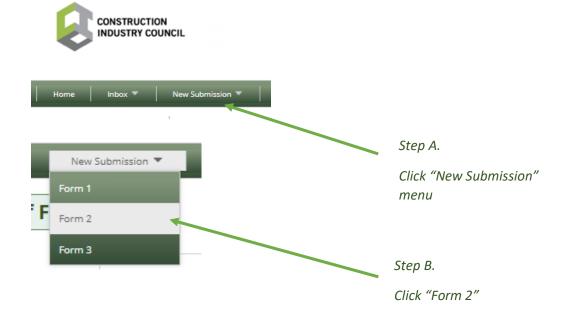


### D. Submit a New Form 2

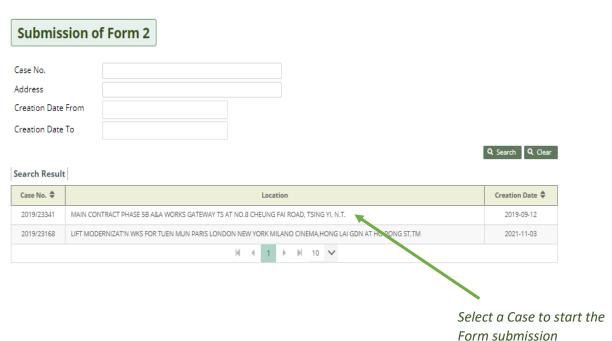
(Function available for Contractors only)

Step 1:

Select "Form 2" under the "New Submission" menu

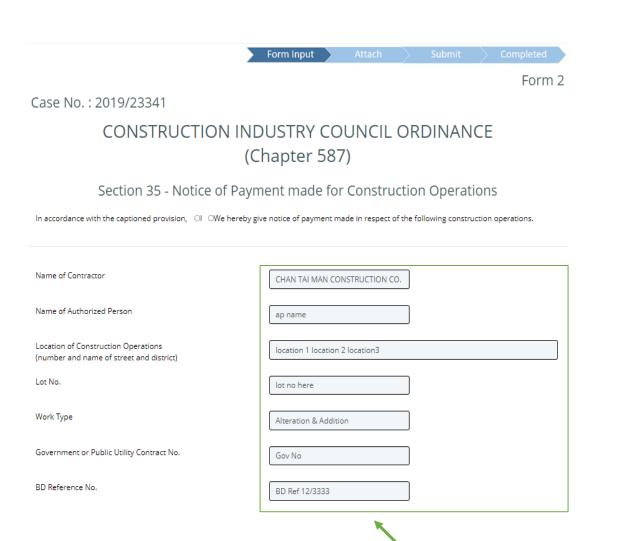


Step 2: Select a Case to start the submission process



### Step3:

A Form 2 will be displayed for direct inputs as follows. Make sure all MANDATORY fields (as marked "\*") are entered before pressing the "Next" button for the next step. The following diagram shows the Form 2 with sample data filled in.



Read-only fields preloaded

from Case profile for

reference

### Payment Certificate Issued by Authorized Person (copy attached) Issue Date dd/mm/yyyy 🗖 Certificate No. cert num Date of Payment\* dd/mm/yyyy 🗖 Cumulative Amount up to this Payment\* HKD 12001 **Contact Person** Name\* contact name1 Position\* position1 Company Email Address\* contact@contract1 Tel.No.\* 55555551 25/04/2022 Press "Next" button to Submission Date proceed after entering the relevant data

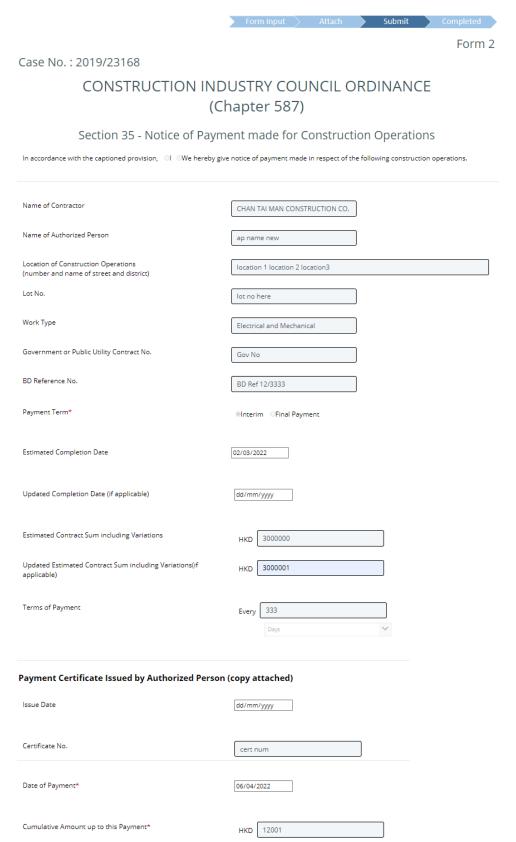
Step 4:

Attach at least one document for the Form submission. (For projects under supervision by Buildings Department, commencement letter from Buildings Department should be provided)



### Step 5:

Review the data and submit the Form. If you would like to amend the data, you have to go back to either the "Form Input" or "Attach" Tab.



### **Contact Person**

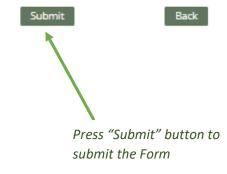


### Attachment List

### Upload Attachment

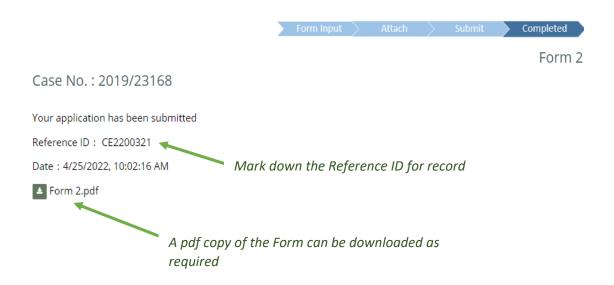


### □Submit the same eForm toPneumoconiosis Compensation Fund Board

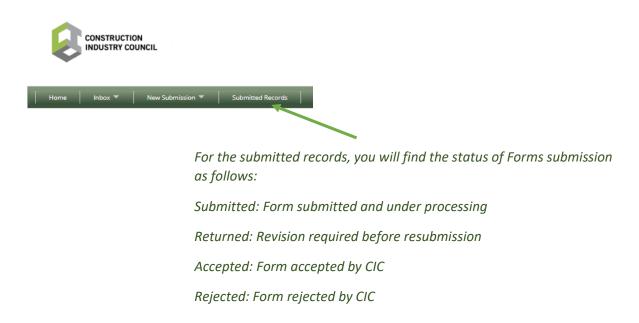


Step 6:

### **Submission Result**

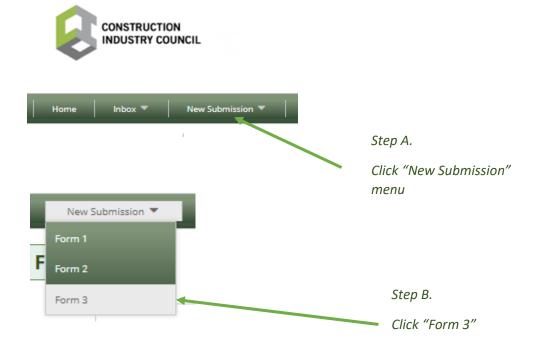


### You may check your previous submissions under the "Submitted Records" menu

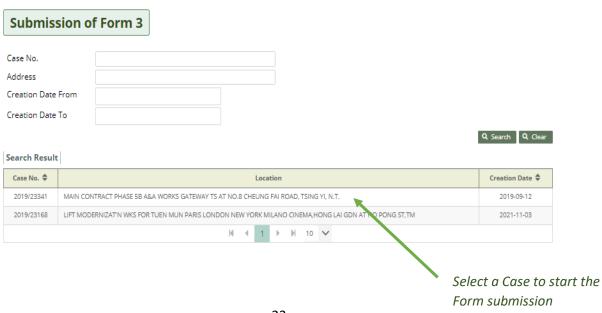


### E. Submit a New Form 3

Step 1:
Select "Form3" under the "New Submission" menu

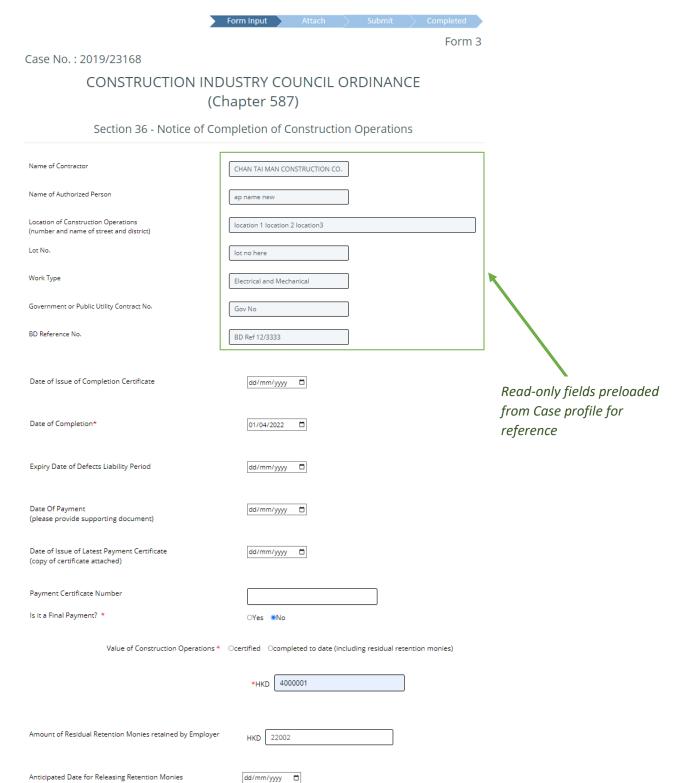


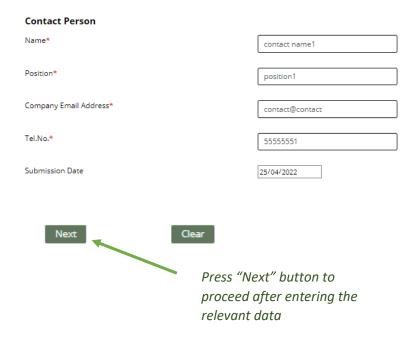
Step 2: Select a Case to start the submission process



### Step3:

A Form 3 will be displayed for direct inputs as follows. Make sure all MANDATORY fields (as marked "\*") are entered before pressing the "Next" button for the next step. The following diagram shows the Form 3 with sample data filled in.





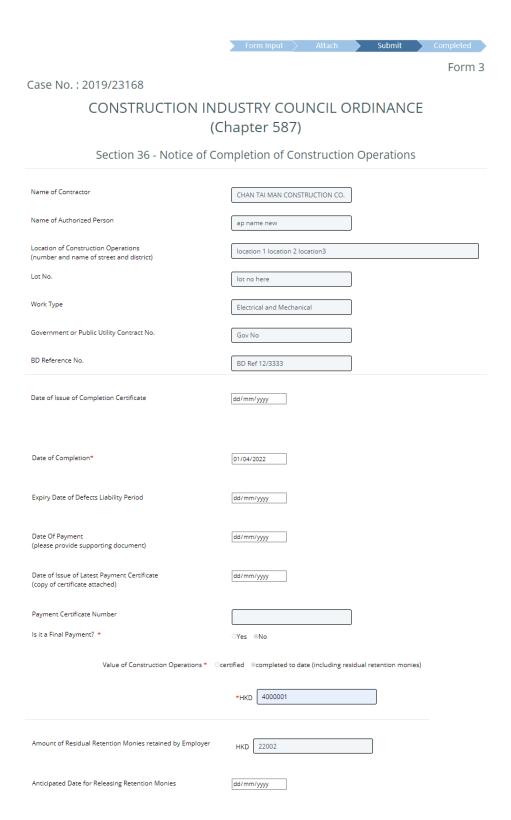
Step 4:

Attach at least one document for the Form. (For projects under supervision by Buildings Department, commencement letter from Buildings Department should be provided)



### Step 5:

Review the data input and submit the Form. If you would like to amend the data, you have to go back the "Form Input" or "Attach" Tab.



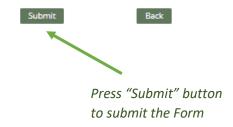
## Contact Person Name\* contact name1 Position\* position1 Company Email Address\* contact@contact Tel.No.\* 55555551 Submission Date 25/04/2022

### Attachment List

### Upload Attachment

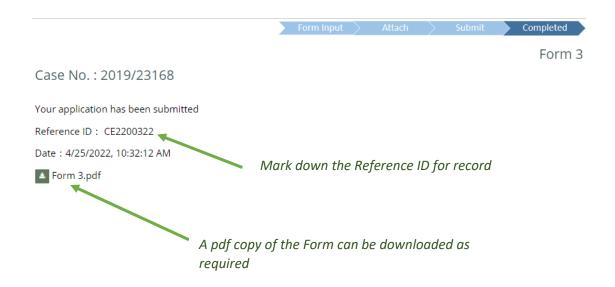


□Submit the same eForm toPneumoconiosis Compensation Fund Board



Step 6:

### **Submission Result**



You may check your submission status under "Submitted Records" menu





### F. Inquiry of Submitted Records

### Step 1:

You may check the submitted records or revise the submitted records as follows.

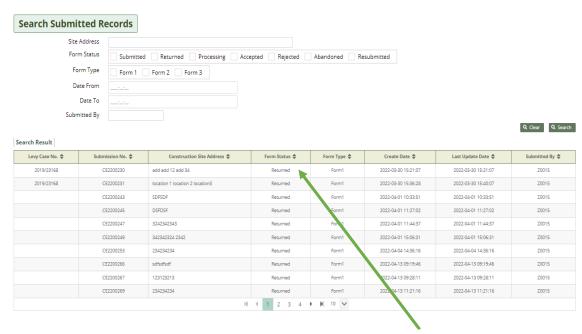




Click "Submitted Records" Menu

### Step 2:

A list of submitted records will be displayed showing the status of the submitted Forms. Those Forms with "Returned" status should be revised and re-submit by the Contractor/AP. For other Forms, users may click to download a PDF copy of submitted Form.



Click a Form with "Returned" status to revise and re-submission.

### Step 3:

The procedure for re-submitting a Form1, 2 and 3 are similar to New Submission. Please refer to "Submit a New Form1/2/3" (see Section C, D, E) for details. The only difference between entering a new Form and revising a returned Form is that only those fields with comment for revision can be amended by the user. Other fields are locked and cannot be amended.



Step 4:

Please follow the submission procedure similar to "Submit a New Form1/2/3" to complete the submission of the revised Form.

### G. Maintenance of Own Profile

You may always change your password and personal account information as follows:



### LEVYO



# My Profile Login Name Z0015 Name Z0015 Telephone 12345678 Email Address jasonhlchan@cic.hk Update Reset Password Existing Password New Password Re-type New Password Reset Password Reset Password

### H. Maintenance of Contractor Staff Account

(Function available for Contractors Only)

Contractor Admin may assign projects to dedicated associate (<u>up to 100 staff accounts</u>) which have been created. The Contractor Admin can manage all staff accounts and projects assigned. The following procedure show how a Contractor Admin can assign project to a designated newly-created staff account.

Step 1:
Create a staff account







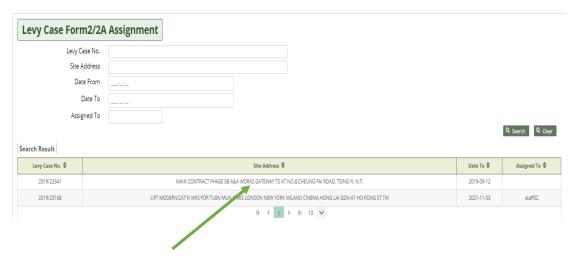
### Step 2:

Assign a project to a designated staff

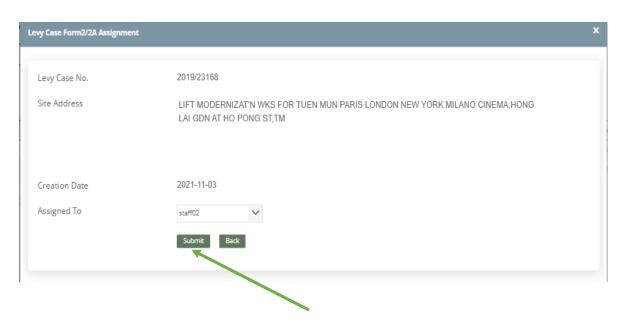




Click "Case Assignment" menu



Select a case for assignment

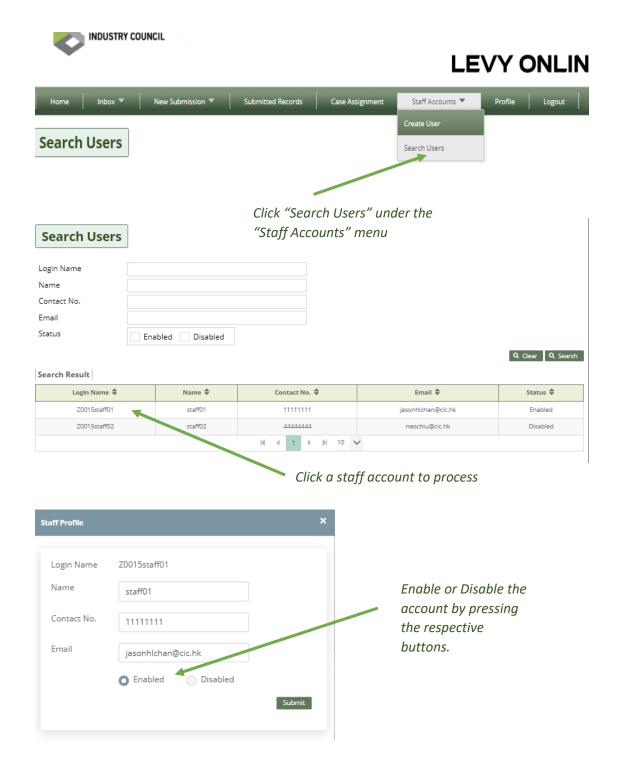


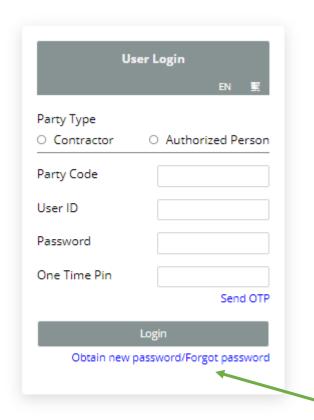
Press "Submit" button to assign a case to a staff

### Step 3:

### Manage staff account

Contractor Admin may disable / enable staff account via the following function, or assign an existing account to a new / different staff. Be noted that the new staff is required to "obtain a new password" after an existing account is reassigned to him/her.



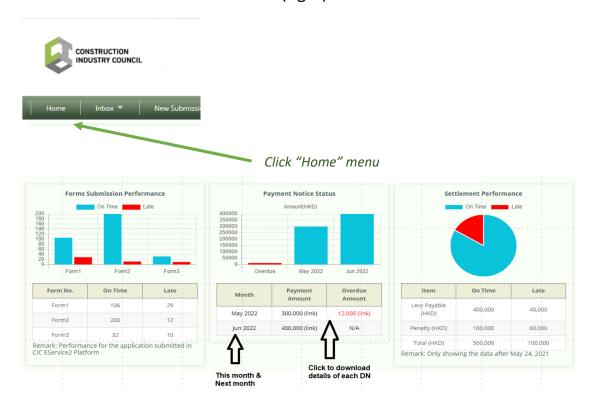


Click the button to obtain a new password as required

### I. Contractor Dashboard

System provides 3 performance dashboards for contractors.

- 1. Forms Submission Performance(left)
- 2. Payment Notices Status(middle)
- 3. Settlement Performance(right)



**Forms Submission Performance** – It provides a performance summary on all submitted Levy Forms by the contractors via E-Services 2.0.

**Payment Notice Status** – It provides summary data on payment notices for the contractors, covering three parts: (i) Overdue payments; (ii) Amount due for payments this month; and (iii) payments due for payments next month. You may view and download the payment details of each payment notices by clicking the "(link)".

**Settlement Performance** – It provides summary on historical settlements from one year before, showing settlements which were paid on time and those which were late.