

Construction Industry Council

Construction Industry “Anti-epidemic Fund”

Frequently Asked Questions

Objectives and Details

1. What is the objective of the Construction Industry “Anti-epidemic Fund”?

In light of the development of the Novel Coronavirus Pneumonia, the HKSAR government is committed to support the construction industry to fight against the virus. The Construction Industry “Anti-epidemic Fund” has been set up and, through the Construction Industry Council (CIC), eligible registered construction workers will each receive a subsidy of HK\$1,500 for the purchase of personal protective / antiseptic equipment against novel coronavirus infection.

2. How much subsidy will each registered construction worker get?

Each eligible registered construction workers will receive a subsidy of HK1,500.

3. Is there a quota for application?

All eligible construction workers can apply for the subsidy anytime during the application period.

Eligibility

4. Who is eligible to apply?

Applicants must be registered construction workers, and during the period from 1 January 2019 to 19 February 2020 have daily attendance records in the submission by principal contractors under the Construction Workers Registration Ordinance (Cap. 583).

5. I have worked in construction sites in January 2019 and have daily attendance records. However, my Construction Workers Registration Card have expired in June 2019. As I have not been worked in construction sites since then I have not renewed my Registration Card. My Registration Card has already expired its validity date and am I eligible to apply?

Yes. Applicants who were registered construction workers, and during the period from 1 January 2019 to 19 February 2020 have daily attendance records in the submission by principal contractors under the Construction Workers Registration Ordinance (Cap. 583) are eligible to apply.

6. When can I submit my application?

The application period will start from 24 February 2020. Eligible construction workers will receive an SMS message on the same day which reminds them to download an App and submit their applications. Since the application period will open until 31 August 2020, it is not necessary for applicants rush to apply at the beginning of the application period.

7. How many application can I submit? If I am a construction worker as well as a sub-contractor, can I still apply for this subsidy?

Each registered construction worker can only submit one application. If you are both a construction worker as well as a sub-contractor, you may apply for the subsidy for construction worker, and you may also apply for the subsidy for sub-contractor.

8. During the above period, I have only carried out private renovation and repair works but have no daily attendance record, am I eligible to apply?

We regret that this subsidy is only eligible for registered construction workers who, during the period from 1 January 2019 to 19 February 2020 have daily attendance records in the submission by principal contractors under the Construction Workers Registration Ordinance (Cap. 583).

Submission of Application

9. How can I submit application?

All applications should be submitted by electronic means and applicants must first download the “Safety App (安全錦囊)” App.

10. What documents should I prepare when I submit my application?

Before you enter the required information, please get ready:

- 1) Your Construction Workers Registration Card;
- 2) A mobile phone number for contact purpose;
- 3) Information and image of the bank account for auto-payment of subsidy (the image must clearly show the information including name of bank, name of account holder and account number); OR
- 4) (For applicant who does not have a bank account), details and document proof of his/her home address within the past 3 months where CIC can mail the bearer cheque (the image must clearly show the applicant’s name and address).

11. Can I fax or post my information instead of making electronic application?

To ensure an easy and convenient process, we only accept applications by electronic means.

12. I do not have a computer and will this make me not able to apply?

You do not need a computer to submit your application. All you need is to download the “Safety App (安全錦囊)” App on your mobile phone and follow the instructions to input the information step by step.

13. Is the application procedure very complicated?

Our target is to process the applications as soon as possible and therefore we have designed the application procedures as simple as possible. All you need to do is to download the App, have the required information ready and follow the instructions step by step.

14. I do not have a bank account, can I still apply?

CIC considers auto-payment is the most efficient and safest way to pay the subsidy and therefore encourages applicants to choose this payment method. However, if the applicant does not have a bank account, he/she may choose to receive the payment by bearer cheque sent by ordinary mail to his/her home address. Due to the mailing of the bearer cheque, the applicant may receive it within 5-6 weeks after they submit their applications.

15. I do not have a Hong Kong bank account and I reside in China. Can I provide my address in China instead?

Yes, you can provide your address in China and upload the address proof while submitting your application. A bearer cheque will be sent to your address within 5-6 weeks.

16. Is there any restriction on the language used in the application? Can I submit the application in traditional / simplified Chinese or English?

No. You may submit your application using traditional / simplified Chinese or English.

17. How can I confirm that my application has been received?

After you have successfully submitted your application, you will immediately receive a confirmation number shown on the App for record, you will also receive an SMS message via mobile phone on the same day.

18. Once the application has been submitted, can I revise my bank account number?

No. After you have submitted your application, you are not able to revise your bank account number.

19. How will CIC handle my application if I have provided some incorrect information or uploaded an incorrect image?

CIC would like to remind all applicants to check their details before submitting their applications. If applicants have submitted incorrect information, for example, bank account/

home address information does not match with the uploaded image, the uploaded image is unclear or does not show the required information etc, CIC will first cancel the relevant applications and will contact the applicants via SMS message to request the applicants to re-submit their applications.

20. Once the application has been submitted, can I make changes on the submitted information?

If you want to change the submitted information, you have to call the hotline (3199-7377) and quote your confirmation number. CIC will first cancel your application and will request you to re-submit your application.

Result of Application and Payment of Subsidy

21. How will CIC verify my application?

CIC will verify all applications according to the information on the Construction Workers Registration System, as well as the daily attendance records in the submission by principal contractors under the Construction Workers Registration Ordinance (Cap. 583) during the period from 1 January 2019 to 19 February 2020.

22. When my application has been verified, when will I receive the subsidy?

Applicants will normally receive the subsidy within 2-3 weeks (via auto-payment) / within 5-6 weeks (via bearer cheque mailed to applicant's home address) after they have successfully submitted the application. The applicants will be notified via SMS message once the auto-payment is made or when the bearer cheque is mailed.

Confidentiality

23. Will the information I submitted be kept confidential? Will the information be forwarded to other organizations for other purposes?

All personal information is protected and will not be used for

other purposes. Please refer to our Privacy Policy for details.

24. Will my personal information be kept by CIC after the completion of the subsidy programme has been concluded?

According to the Privacy Policy, CIC may keep your personal information for a reasonable period of time for the purposes of the Fund. CIC values the importance of protecting personal data privacy, upon the completion of the whole programme all personal information related to the applicants collected under this programme will be deleted.

Others

25. If I have other questions that are not covered here, what should I do?

All enquiries can be addressed through the following channels:

Telephone hotline	3199-7377	Manned service hours Monday to Friday from 9:00 a.m. to 6:00 p.m.
Email	PPEFund-1@cic.hk	Replies will normally be made within one day.

24 February 2020